



NUETECH SOLAR SYSTEMS PVT. LTD.

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Dear Sir / Madam,

Congratulation on the purchase of new "NUETECH" Solar Product, it gives us great pleasure to have you as our esteemed customer, as a part of the coveted Nuetech family. We are thankful to you for patronizing us and we are sure that your new Solar Product would bring you convenience in your requirements. Good luck to you and your family.

We hope that you are satisfied with the purchase experience and the service offered by the organization. We seek your feedback to help us understand and serve you better in the future, we would welcome your suggestions and assure you of our committed services in future. We thank you for sparring your valuable time to fill in the feed back form. Please return the same in the enclosed business reply envelope.

We would like to keep in touch with you. Please feel free to write to us or e-mail us at the address mentioned above. With best wishes,

Yours Sincerely,

For **NUETECH SOLAR SYSTEMS PVT. LTD.**

Customer Care

Please cut and return

FEED BACK FOR SALES AND PRODUCT SATISFACTION

INVOICE No. :	<input type="text"/>	INVOICE Dt. :	<input type="text"/>
COLLECTOR Sl. No. :	<input type="text"/>	SALES EXECUTIVE :	<input type="text"/>

- About our sales person. Sales & delivery process.

<input type="checkbox"/> Excellent	<input type="checkbox"/> Good	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor
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- Question, answered by sales person.

<input type="checkbox"/> Excellent	<input type="checkbox"/> Good	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor
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- Installation works done by technicians.

<input type="checkbox"/> Excellent	<input type="checkbox"/> Good	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor
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- Provided a Hassle - free sales experience.

<input type="checkbox"/> Excellent	<input type="checkbox"/> Good	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor
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- were you satisfied with the system's quality / performance ?

<input type="checkbox"/> Excellent	<input type="checkbox"/> Good	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor
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- How did you purchase our solar water heater

<input type="checkbox"/> A representative visited you.	<input type="checkbox"/> You telephoned our office.
<input type="checkbox"/> You visited our office.	<input type="checkbox"/> You saw our advertisements.
<input type="checkbox"/> You observed in yellow pages.	<input type="checkbox"/> Friends / relatives referred to you.
<input type="checkbox"/> Any other (Please Specify).	
- A representative from NUETECH Solar Water Heaters may have visited / telephoned you

	best than expected	better than expected	just as than expected	worse than expected	worst than expected
The Representative	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A. Was presentable	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B. Was courtesies	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
C. Was able to explain Solar features benefits and Fees / Charges	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
- Was your system delivered at promised time?

	Yes <input type="checkbox"/>	No <input type="checkbox"/>
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- Did instruction manual properly explained?

	<input type="checkbox"/>	<input type="checkbox"/>
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- Were all your questions answered by sales person / technician?

	<input type="checkbox"/>	<input type="checkbox"/>
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- Are you satisfied with the price of your system?

	<input type="checkbox"/>	<input type="checkbox"/>
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- Based on your experience with us, do you recommend our system to your relatives or friends ?

	<input type="checkbox"/>	<input type="checkbox"/>
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We Welcome your suggestions as to how we can improve our services.

Mr. /Mrs. /Ms. _____	Tel. No. (O) _____
Name / Address _____	Tel. No. (R) _____
Mr. /Mrs. /Ms. _____	e-mail ID _____
Mr. /Mrs. /Ms. _____	

Customers Signature : _____